Key risks to be covered

Complexity (Using	Risk Assessment	Audit	Date last	2014-15	2015-16	2016-17	TOTAL Days
a scale of 1-4, 1	Category	Type	audited				2014- 2017
being least							Est
complex)							

AUDIT PLAN RATIONALE

- 1) Frequency of review is based on the overall risk rating and when the previous review was carried out.
- 2) Level of audit resource is dependent on complexity of the area to be reviewed and the level of assurance required for the risks identified.
- 3) Risk assessment factors taken into account when determining the risk category:- degree of instability/complexity of system/sensitivity of information/likelihood of fraud or corruption/previous audit control opinion

AUDIT TYPE - KEY

SR Strategic Risk

KFS Key Financial System

AFW Anti Fraud Work

ACW Anti Corruption Work

VFM Value for Money

OR Operational Risk

Sch Schools

Key risks to be covered 2016-17 TOTAL Davs Complexity (Using Risk Assessment Audit Date last 2014-15 2015-16 audited 2014-2017 a scale of 1-4. 1 Category Type Est being least complex) **Corporate Audits** AFW 2013-14 Mileage Claims - Essential Users a) Inaccurate/inappropriate claims resulting in theft/fraud 1 Medium 0 Income collection - spot checks a) Theft/Fraud 1 High **AFW** 2013-14 15 15 15 45 Capital planning / programme / use of a) Ineffective project management - budgets exceeded/deadlines High SR 2012-13 0 4 PMM exceeded/outcome does not meet client needs b) Implementation and usage of PMM OR 15 Capital Programme - Education a) Ineffective project management - budgets exceeded/deadlines 4 High New Services exceeded/outcome does not meet client needs ADV 2013-14 Establishing processes for Community a) The Council is not effectively recording/monitoring CIL funds 4 High 0 Infrastructure Levy (CIL) that are due/have been paid b) Policy targets are not met c) Corruption d) Income is not maximised NFI Investigation work a) fraud by employees/residents 2 High **AFW** 2012-13 30 30 30 90 Ensure information security a) Non compliance with Data Protection Act b) Information not High SR New 15 15 stored securely c) Personal information issued/sent to incorrect parties b) data could be amended/destroyed/sensitive data made public Telecommunications a) Inappropriate use of equipment/ineffective monitoring of persona 3 Medium AFW 2010-11 15 15 calls resulting in unnecessary expenditure being incurred possibility of Fraud/abuse b) There isn't a consistent approach when determining who can be allocated telecoms equipment, therefore assessing the need for Telecoms equipment Procurement cards Ineffective monitoring of card usage resulting in inappropriate 2 High AFW/SR 2012-13 15 15 expenditure being incurred 2 SR 15 Grant Allocation/monitoring a) Grants not awarded appropriately b) Grant allocations are not 2006-07 15 Low accurately recorded/effectively monitored Corporate Fraud Review a) Council's approach to dealing with fraud does not meet the 2 Medium AFW 2013-14 0 revised CIPFA guidance b) The Council is not being a pro-active as it could in deterring/highlighting fraud

Appendix B

Internal Audit Work Programme - 2014-17

Internal Audit Work P	rogramme - 2014-17							Ар	pendix B
	Key risks to be covered	Complexity (Using lascale of 1-4, 1 being least complex)	Risk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	2016-17	TOTAL Days 2014- 2017 Est
Strategic Risk Assurance Process	a) Control mechanisms have not been determined, are not appropriate and/or are not working effectively.	3	High	SR	New			20	20
total						60	90	80	215

Internal Audit Work Programme - 2014-17 Appendix B Key risks to be covered 2016-17 TOTAL Davs Complexity (Using Risk Assessment Audit Date last 2014-15 2015-16 audited 2014-2017 a scale of 1-4. 1 Category Type Est being least complex) Resources Directorate Travel Claims a) Fraudulent claims b) Inaccurate payments 1 Medium AFW 2010-11 10 10 total 0 10 10 Head of Public Health and Wellbeing 0 Public Health Unit a) Non compliance with legislation b) Ineffective joint working SR 25 25 3 High New arrangements resulting in poor budgetary control and/or service provision Head of Finance 0 2 SR a) Inappropriate assessment of uninsured losses b) inaccurate 2011-12 0 Insurance High claims record for management information SR 20 Governance / Risk Management a) Non compliance with Legal requirements b) Ineffective 3 High 2007-08 20 framework for AGS reporting Health and Safety a) Non compliance with H&S Legislation - legal action/penalties 2 High SR 2012-13 0 Webrisk a) Poor use of information 2 Medium SR 2008-09 0 KFS a) Inaccurate information for management decisions b) Budgets 2 10 10 30 F General Ledger (managed audit) Medium 2012-13 10 exceeded c) Qualified accounts Asset Management Strategy a) Non compliance with legislation, b) Mis mgt of asset portfolio 2 Medium SR 2005-06 15 15 Fixed Asset Register a) Non compliance with accounting standards b) Qualified 2 Low SR 2010-11 15 15 Accounts **Budget Monitoring** a) Inaccurate Information b) poor decision making 2 SR 2007-08 15 15 High MTFS (to incorporate Business Rates a) Council's financial targets are not realised b) Budget pressures 4 High SR 2013-14 0 estimating and profiling) c) Increases in Council Tax Treasury Management (managed a) Inappropriate cashflow decisions - income not maximised b) 2 KFS 2013-14 10 10 10 30 Low F audit) Legislation/Internal polices not complied with Bank Reconciliation (cover Chaps a) Inappropriate transactions processed through the bank b) 2 Medium OR 2010-11 15 15 Inaccurate year end accounts c) Qualified opinion from External payments) Auditors

Ir	nternal Audit Work Pr	ogramme - 2014-17					Appendix B			
		Key risks to be covered	Complexity (Using R a scale of 1-4, 1 being least complex)	tisk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	2016-17	TOTAL Days 2014- 2017 Est
	VAT	a) Non compliance with Revenues & Customs requirements - financial penalties	2	Medium	OR	2013-14				0
	Commercial Rents	a) Non compliance with legislation, b) Loss of income/increased void periods, c) Misappropriation of leases	3	High	OR	2013-14				0
	Total						50	55	35	140
Head of HR										
	Recruitment (process)	a) Delays in appointing staff - disruption to service delivery b) Nor compliance with employment legislation C) CRB failure	2	High	AFW/SR	2012-13				0
	Absence Management	a) Council's sickness policy not being adhered to b) Inaccurate	2	High	SR	2011-12		15		15
	Code of Conduct / HR Policies & Procedures	information for performance management a) Staff not being managed consistently/to the Council's standards required standards b) New managers not being aware of the	1	Low	SR	2007-08				0
	Staff Training and Development (Corporate and Professional Training across whole Council)	required standards and related procedures a) Failure to develop staff in accordance with good practice b) - Failure to inform new employees of legislation, key corporate policies and procedures they need to be aware of adhere to c) VFM/cost effectiveness not taken into account within services when	1	Low	SR	2003-04	15			15
	Total	making spending decisions					15	15	0	30
Head of Lega	l Services									
	Legal Services	a) The collaborative agreement is not being effectively recorded/monitored b) Terms of the joint agreement are not being adhered to c) The service fails to retain its quality standard accreditation	2	Medium	OR	2010-11			15	15
	Contract letting	a) Non-compliance with Contract rules of Procedure b) Non compliance with EU legislation (Remedies Directive) c) Corruption	3	High	ACW	2004-05	20			20
	Contract monitoring	a) Non-compliance with Contract rules of Procedure b) Contract spec not met c) Contract costs exceeded	3	High	SR	2007-08		20		20
	total		Page 5				20	20	15	55

Internal Audit Work Programme - 2014-17 Appendix B Key risks to be covered Complexity (Using Risk Assessment 2016-17 TOTAL Days Audit Date last 2014-15 2015-16 a scale of 1-4, 1 Category Type audited 2014-2017 being least Est complex) **Head of Strategic Support** SR Service Planning/targets and Service Delivery / intervention / legal obligations / performance Medium 2013-14 0 4 performance management indicators / linkages to Timelord 3 SR **Equality Impact Assessments** a) Non compliance with national guidance b) Unaware of impact of High 2013-14 0 changes in policy/decisions on local community c) lack of transparency/accountability d) Judicial review overturns decisions OR 15 Members expenses a) Inappropriate payments, b) Over payments on budgets, c) Nor 1 High 2009-10 15 compliance with legislation/policies Complaints / Code of Conduct a) Ineffective policies and processes in place, b) Non compliance 3 Medium SR 2012-13 0 with policies/processes 3 SR 20 Data Protection / Freedom of a) Non compliance with legislation b) No Standard approach for High 2006-07 20 Information dealing with requests c) Adequate records not maintained of requests/responses SR Intranet/Internet/Communication/Publi a) Ineffective processes and procedures, b) Inappropriate 2 Medium 2011-12 0 cations information published - version control. Civil Contingencies a) Contingency arrangements not in place/not effective - impact on 2 Medium SR 2011-12 0 ability to provide services b) Lack of compliance with legislation 2 OR 2005-06 15 **Electoral Services** a) Non compliance with legislation, b) Inappropriate entries on Low 15 register, c) Incorrect payments/expenditure/charges 2 OR Land Charges a) Non compliance with legislation b) Income collection not 2007-08 15 15 Low

35

15

15

65

effective

total

Internal Audit Work Programme - 2014-17

	Internal Audit Work Pı	rogramme - 2014-17 Key risks to be covered	Complexity (Using R a scale of 1-4, 1 being least complex)	tisk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	Ap 2016-17	pendix B TOTAL Days 2014- 2017 Est
Head of Cu	stomer Services									
F	Payroll / PAYE (managed Audit)	a) Ghost employees set up b) Inaccurate payments made c) Inaccurate deductions made	3	High	KFS	2013-14	15	15	15	45
F	Accounts Payable (managed audit)	a) Inappropriate/fraudulent payments b) budgets exceeded	2	High	KFS	2013-14	15	15	15	45
F	Accounts Receivable (managed audi	it) a) Council's cashflow affected b) Income not maximised	2	High	KFS	2013-14	15	15	15	45
	Car Loans & Car Leasing	a) Inaccurate payroll deductions b) Non compliance with Inland Revenue requirements	2	Low	OR	2013-14				0
	Cash Office	a) Inaccurate processing of income - affecting cash flow decisions b) Fraud/theft c) Accounts could be qualified	2	Medium	AFW	2006-07		15		15
F	National Non-domestic Rates (managed audit)	a) Non compliance with legislation/local schemes for exemptions b) Income generation/collection not maximised c) Qualified accounts	3	High	KFS	2013-14	15	15	15	45
F	Housing Benefits (managed audit)	a) Non compliance with legislation b) Inaccurate/inappropriate payments made c) Accounts qualified	3	High	KFS	2013-14	15			15
F	Council Tax (managed audit)	a) Non compliance with legislation/local schemes for reductions b) Income generation/collection not maximised c) Accounts qualified	3	High	KFS	2013-14	15	15	15	45
	Registrars Service	a) Ineffective budgetary control, b) Insufficient control of income, c) Insufficient control of assets, d) Inappropriate expenditure	2	Low	OR	2010-11	15			15
	Total						105	90	75	270

Internal Audit Work Programme - 2014-17 Appendix B Key risks to be covered 2016-17 TOTAL Davs Complexity (Using Risk Assessment Audit Date last 2014-15 2015-16 audited 2014-2017 a scale of 1-4. 1 Category Type Est being least complex) Head of I.C.T. and Corporate Services I.T. Strategy a) Does not meet changing needs of the organisation b) Progress 3 Medium SR 2007-08 0 not measured/monitored - objectives not achieved Software licenses a) Non compliance with legislation (software licenses) 2 Low OR 2003-04 15 15 a) Inappropriate changes b) Changes do not meet the needs of 3 OR Change control Management High 2005-06 15 15 users c) Changes not operationally effective 3 SR 2006-07 Project Management (IT investment) a) Systems do not meet business/user needs b) Escalation of High 0 costs/time to implement SR 2013-14 Post Implementation Reviews (IT a) Systems do not meet business/user needs b) Escalation of 3 Medium 0 investment) costs/time to resolve system issues SR Ensure continuous service (Disaster a) Contingency plan not in place/not effective - service delivery 3 2011-12 0 High Recovery for I.T. Service) affected Compliance with CoCo a) Non compliance with Government Connect requirements 4 SR 2010-11 0 Low Ensure systems security a) Non compliance with Data Protection Act b) Unauthorised 3 High SR 2011-12 20 20 access to data b) data could be amended/destroyed/sensitive data made public Manage problems and incidents (help a) Interruptions to service delivery b) Staff performance adversely 3 High OR 2012-13 0 desk) affected 3 OR 2004-05 Manage data (File controls) a) Inaccurate/lost data Medium 0 EDI (BACs) a) Inaccurate/inappropriate electronic transactions 3 OR Not audited 0 Low Printing Service (assisting in 2 OR Pre 2001 15 15 a) Inefficient operations b) Delivery targets not met Low progressing the VFM work in this area) 20 **Business Continuity Planning** a)Flu / fire / flood / terrorism / service delivery 3 High SR 2007-08 20 I.T. Asset Management a) Loss of I.T assets - increased cost on replacement equipment 3 Medium OR 2007-08 20 20

a) Poorly maintained facilities, compromised H&S, b) Theft of stock

items, c) Ineffective out of hours service

Facilities Management

3

OR

Medium

2011-12

0

Internal Audit Work I	Programme - 2014-17 Key risks to be covered	Complexity (Using a scale of 1-4, 1 being least complex)	Risk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	Ap 2016-17	pendix B TOTAL Days 2014- 2017 Est	
Superfast Broadband Project	a) Ineffective Contract Management b) Key deliverables not being achieved/achieved as per contract c) External Funding may be withdrawn	4	Medium	OR	New	15		15	30	
Total						50	35	50	135	

Internal Audit Work Programme - 2014-17 Appendix B Key risks to be covered 2016-17 TOTAL Davs Complexity (Using Risk Assessment Audit Date last 2014-15 2015-16 audited 2014-2017 a scale of 1-4. 1 Category Type Est being least complex) **Communities Directorate** SR 15 15 Disclosure and Barring Service a) Vulnerable adults/children could be put at risk due to the Council High New Scheme not meeting the requirements of the national guidance and/or local processes have not been established to ensure that backgrounds check are undertaken/recorded and updated. **Travel Claims AFW** 2011-12 10 10 a) Fraudulent claims b) Inaccurate payments Medium total 10 25 **Head of Adult Social Care** SR Integration with Health a) Ineffective governance/communication between parties b) 4 High New 20 20 Effectiveness of arrangement not monitored - objectives not achieved/budgets exceeded. Agency Staff a) Inappropriate people could be appointed - risk to client b) 2 High OR 2009-10 15 15 Budgets could be exceeded c) Standards of service required not met 3 OR 2008-9 Assessment of Needs/Purchase of a) Legislation is not adhered to b) Inappropriate care packages c) Medium 0 Care - (MH/LD) Budgets could be overspent Assessment of need /Purchase of a) Legislation is not adhered to b) Inappropriate care packages c) 3 Medium OR 2012-13 0 Care - Respite Budgets could be overspent OR 0 Resource Centres (3) Establishment reviews - key risks - budgetary 2013-14 1 Low control/appropriateness of expenditure OR 6 6 Residential Homes - Elderly (4) Establishment review - key risks - budgetary 1 Low 2010-11 control/appropriateness of expenditure Assessment of needs/Purchase of a) Legislation is not adhered to b) Inappropriate care packages c) 3 Medium OR 2006-07 20 20 care - Home Care Budgets could be overspent Assessment/Purchase of Care -OR a) Legislation is not adhered to b) Inappropriate care packages c) 3 Medium 2001-02 15 15 Residential Budgets could be overspent 2 Medium OR 2011-12 0 O/T - Equipment - pooled budget a) Ineffective governance/communication between parties b) Effectiveness of arrangement not monitored - objectives not achieved/budgets exceeded

lr	nternal Audit Work Pr	ogramme - 2014-17 Key risks to be covered	Complexity (Using F a scale of 1-4, 1 being least complex)	Risk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	Ap 2016-17	pendix B TOTAL Days 2014- 2017 Est
	Personal Budgets (Use of payment cards)	a) Legislation/internal procedures not adhered to b) Inappropriate care packages c) Budgets could be overspent	4	High	OR	New		20		20
	Personal Budgets - Direct Payments	a) Legislation/internal procedures not adhered to b) Inappropriate care packages c) Budgets could be overspent	3	High	OR	2013-14			20	20
	total						21	35	40	116

Internal Audit Work Programme - 2014-17 Appendix B Key risks to be covered 2016-17 TOTAL Days Complexity (Using Risk Assessment Audit Date last 2014-15 2015-16 Category Type audited 2014-2017 a scale of 1-4, 1 being least Est complex) Head of Care Commissioning, Housing and Safeguarding 3 OR 2008-09 20 20 Fairer Charging a) Non compliance with legislation/Council's policy b) Inaccurate High charges calculated c) Ineffective income collection/recovery procedures High OR Residents Property a) Misappropriation of client property b) Inaccurate records of 2 2013-14 15 15 (Appointeeship/Deputyship) level/type of property held c) Non compliance with legislation OR Social Fund Reform (Community Care a) Grants not awarded in accordance with legislation/Council 2 Medium New 15 15 Grants/Crisis Loans procedures b) Inappropriate payments made c) Records not up-todate/accurate OR 20 Contract Letting/Management a) Value for money not obtained when choosing external providers 3 High 2001-02 20 (Including Supporting People) (Care) b) Care provision not formalised/not monitored - escalation of costs care standards not met b) Non compliance with EU legislation (Remedies Directive) OR Common Housing Register / Advice a) Legislation is not adhered to b) Register not appropriately 2 Medium 2009-10 0 administered Homelessness a) Legislation not adhered to b) Accommodation is not obtained 2 Medium OR 2011-12 0

promptly/cost effectively

date/accurate

a) Grants not awarded in accordance with legislation/Council

procedures b) Inappropriate payments made c) Records not up-to-

Renovation Grants/Disabled Facility

Grants

Total

2

OR

2006-07

15

15

35

35

15

85

Medium

Internal Audit Work Programme - 2014-17

	internal Addit Work	10graillille - 2014-17							Λþ	pendix b
		Key risks to be covered	Complexity (Using a scale of 1-4, 1 being least complex)	Risk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	2016-17	TOTAL Days 2014- 2017 Est
Head	of Education									
	Secondary Schools	Review of key risks - budgetary control, income collection, control of assets, school governance	2		Sch	Annual Programme	24	12	12	48
	Primary Schools	Review of key risks - budgetary control, income collection, control of assets, school governance	1		Sch	Annual Programme	120	120	120	360
	Nursery Schools (2) to include Children's Centres	Review key risks: Compliance with legislation, accurate completion of grant claims	1		Sch	2012-13				0
	Special Schools (2)	Review key risks: Compliance with legislation, budgetary control, control of assets,	1		Sch	2010-11				0
	Alternative Curriculum	Review key risks: Budgetary control, appropriateness of expenditure	1		OR	2011-12				0
	Reintegration Service	Review key risks: Budgetary control, appropriateness of expenditure	1		OR	2011-12				0
	Children's Centres	a) Centres have not been set up in accordance with government guidelines b) governance arrangements between the Centre and	2		OR	New	12		12	24
	Formula funding / DSG	a) Non compliance with legislation, b) Ineffective budget builds	2	High	OR	2009-10			20	20
	School Census	a) Submission of incorrect returns, b) Inaccurate funding	1	High	OR	2012-13				0
	Family Support Packages for Disabl Children (to include short breaks)	led a) Non compliance with legislation, b) Inappropriate packages, c) Overspends on budgets	3	Medium	OR	2009-10				0
	School Admissions Policy	a) Non compliance with legislation, b) Unsuitable school offers, c) Invalid admissions data	2	High	OR	2009-10				0
	Home to School Transport Entitleme	ent a) Employment of inappropriate individuals, b) Misallocation of free transport,	2	Low	OR	2008-09		15		15
	Child Protection in Schools	a) Non compliance with legislation, b) Schools are not adequately supported/trained by WBC	2	High	OR	2008-09				0
	Nursery Provision - central review	Review key risks: Compliance with legislation, accurate completion of grant claims	1	Low	OR	2010-11				0
	After Schools Clubs	a) Non compliance with government targets/legislation, b) Misuse of grant funds, c) Activities are not effectively monitored	3	Medium	OR	2007-08		15		15
	Special Needs Assessment & Statementing and Recoupment	a) Non compliance with legislation b) Inaccurate assessments c) Not meeting needs of children d) Expenditure may not be effectively monitored	3	Medium	OR	New		20		20
	School Library Service (Joint arrangement)	a) Contract not effectively monitored b) Service not meeting client needs c) Value for money not obtained	2	Medium	OR	Not Audited	15			15
	Connexions	a) Contract not effectively monitored b) Service not meeting client needs c) Value for money not obtained	2	Low	OR	Not audited				0
		noodo o, valuo loi monoy not obtainou	Page 13							

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Appendix B

Internal Audit Work P	rogramme - 2014-17							Арі	pendix B
	Key risks to be covered	Complexity (Using F a scale of 1-4, 1 being least complex)	Risk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	2016-17	TOTAL Days 2014- 2017 Est
Resource Units (7)	Review key risks: Compliance with legislation, budgetary control, control of assets.	1	High	OR	2011-12				0
Adult Education	a) Non compliance with legislation, b) Non achievement of targets and standards, c) Overspends on budgets	2	Low	OR	Not audited		15		15
Building Maintenance	a) Ineffective maintenance programme, b) Non compliance with legislation (internal, H&S, EU tendering policies)	3	High	OR	2008-09	20			20
Asset Project Management	a) Failure to deliver major projects on budget, timely manner, to meet need of clients, b) Non compliance with legislation	4	High	SR	Not Audited	20			20
School Meals Contract	Review of schools not in the contract a) Non compliance with legislation, b) Not meeting service user requirements, c) Contract not effectively monitored.	3	Medium	OR	2011-12			20	20
total						211	197	184	592

Internal Audit Work Programme - 2014-17

Head of Children's Services

Processes

guidance, legislation.

nternal Audit Work Pi	rogramme - 2014-1 <i>1</i>							Ар	penaix B
	Key risks to be covered	Complexity (Using R a scale of 1-4, 1 being least complex)	isk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	2016-17	TOTAL Days 2014- 2017 Est
dren's Services									
Castlegate	Review of key risks: Budgetary control, control of assets & cash, appropriate expenditure.	1	Medium	OR	2010-11		5		5
Assessment of Need/Purchase of ca - Residential	re a) Non compliance with legislation, b) Inappropriate packages, c) Overspends on budgets	3	High	OR	2008-09				0
Assessment of needs/Purchasing Care - Respite	 a) Legislation is not adhered to b) Inappropriate care packages c) Budgets could be overspent 		High	OR	2013-14				0
Assessment & collection of contributions	a) Non compliance with legislation, b) Incorrect assessments, c)	3	Medium	OR	2011-12				0
Foster Care (including recruitment)	a) Non compliance with legislation/standards, b) Inability to recruit sufficient levels of suitable placements, c) Incorrect payments	3	Medium	OR	2008-09				0
Adoption - Recruitment, Placement and Allowances	a) Non compliance with legislation, b) Ineffective training/strategies in place, c) Inappropriate people recruited, d) Inaccurate payments	3	Low	OR	Not audited		15		15
Turnaround Families Programme	a) Non compliance with requirements of the scheme b) Ineffective procedures to monitor and track outcomes c) Lack of evidence to validate grant payments claimed	3	Medium	OR	Ongoing	10	5	5	20
Payment of Carers (foster carers)	a) Non compliance with legislation, b) Incorrect/inappropriate payments, c) Overspends on budget	2	Medium	OR	2012-13				0
S17 - Payment of Support Costs/Allowances	a) Non compliance with legislation, b) Incorrect/inappropriate payments, c) Overspends on budget	2	Medium	OR	2006/7	15			15
Child Care Lawyers (joint arrangement with Berkshire Authorities	a) Incorrect submission of charges by WB, b) Ineffective communication with Children's' services, c) Cases wrongly undertaken by WB, d) Costs incorrectly calculated	2	Medium	OR	2004-05			15	15
Unaccompanied Children - Asylum Seekers	a) Non compliance with legislation, b) Asylum seeks/care leavers are not adequately supported, c) Inadequate financial controls re payment of allowances/fraud.	3	Medium	OR	2004-05		15		15
Agency Staff	a) Non compliance with legislation, b) Inappropriate people recruited	2	Medium	OR	2008-09			15	15
Pooled budget Child & Adolescent mental health (section 37 contract)	a) Effectiveness of arrangements & monitoring, b) Achievement of targets and objectives, c) Ineffective communication between parties	3	Low	OR	Not audited		15		15
Child Protection Conferencing	a) Inappropriate arrangements in place, b) Non adherence to	2	Medium	OR	2010-11				0

Appendix B

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Internal Audit Work Pr	rogramme - 2014-17							Ap	pendix B
	Key risks to be covered	Complexity (Using R a scale of 1-4, 1 being least complex)	isk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	2016-17	TOTAL Days 2014- 2017 Est
Youth Centres (3)	Review of key risks: Budget monitoring, control of expenditure, collection of income, security of assets	1	Low	OR	2010-11				0
Area Teams (2 teams - Youth Services)	Review of key risks: Budgetary control, control of assets & cash, appropriate expenditure.	1	Low	OR	Not audited				0
Offsite Activities - review of external provision of service	a) Non compliance with legislation, b) Poor risk assessment c) Inappropriate activities undertaken	1	Medium	OR	2005-06			20	20
Supervision compliance checks	a) Non compliance with the Service's management processes b) ineffective performance management of staff and/or poor caseload monitoring and management	1	Medium	OR	2013-14				0
Quality Assurance system	a) Service quality requirements are not being met and this is not highlighted/rectified which could result in service outcomes not being achieved b) Council criticised/legal action taken for not meeting duty of care	1	Medium	OR	Client Request	20			20
total						45	55	55	155

Internal Audit Work Programme - 2014-17 Appendix B Key risks to be covered 2016-17 TOTAL Davs Complexity (Using Risk Assessment Audit Date last 2014-15 2015-16 audited 2014-2017 a scale of 1-4. 1 Category Type Est being least complex) **Environment Directorate** Travel Claims a) Fraudulent claims b) Inaccurate payments Medium AFW 2010-11 10 10 total 10 0 10 Head of Culture and Environmental Protection 2012-13 Clean and Green agenda a) Failure to deliver change b) failure to deliver cost savings Medium SR 0 4 SR 20 Waste Management and disposal PFI a) Ineffective contract management resulting in increased 4 High 2009-10 20 costs/service quality issues b) Recycling initiatives not being met **Environmental Health Joint** 3 Medium OR 20 20 a) Non compliance with terms of the joint arrangement b) New Arrangement covering:ineffective monitoring of quality of service provision and costs Contract Management New 0 Service requests for intervention 2002-03 0 Health and Safety 2002-03 0 Taxi Licensing 2008-09 0 Licensing Reform 2012-13 0 0 **Trading Standards - Joint** a) Non compliance with terms of the joint arrangement b) 3 Medium OR 2013-14 0 Arrangement covering:ineffective monitoring of quality of service provision and costs **Contract Management** 2013-14 0 Purchase/Disposal of samples 2013-14 0 2013-14 Service requests for intervention 2013-14 Food Safety and Standards Leisure Centre Management a) Non compliance with legislation, b) Ineffective contract 3 High ADV 2009-10 20 20 monitoring and management Museums (1) Review of key risks: Budgetary control, control of assets & cash, OR 2004-05 0 1 Low appropriate expenditure. a) Non compliance with legislation and government guidelines, b) 2 OR 2011-12 Archaeology Low 0 Ineffective communication between services OR 2010-11 **Tourist Information Centre** Review of key risks: Budgetary control, control of assets & cash, 1 Low 0 appropriate expenditure. Berkshire Archive Service Non compliance with terms of the joint arrangement/ineffective 2 Medium OR 2013-14 0 management of facilities

Internal Audit Work Pr	ogramme - 2014-17							Apı	pendix B
	Key risks to be covered	Complexity (Using Ri a scale of 1-4, 1 being least complex)	sk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	2016-17	TOTAL Days 2014- 2017 Est
Libraries Purchasing/stock control	a) Budgets overspent b) Inaccurate financial information for management decisions c) Stock may be misappropriated d) Purchasing arrangements are not cost effective	3	Medium	OR	2008-09	15			15
Libraries Income	a) Loss of stock is not reimbursed, resulting in additional expenditure b) Income collection not maximised	3	Medium	OR	2010-11			15	15
Shaw House	a) Facilities' use/income opportunities are not being maximised b) The facilities do not offer value for money c) Costs are not being effectively controlled	3	Medium	OR	2008-09		15		15
Adventure Dolphin & Outdoor Youth Activity	Review of key risks: Budgetary control, control of assets & cash, appropriate expenditure.	1	Low	OR	2011-12				0
total						35	35	35	105

I	nternal Audit Work Pro	ogramme - 2014-17 Key risks to be covered	Complexity (Using R a scale of 1-4, 1 being least complex)	isk Assessment Category	Audit Type	Date last audited	2014-15	2015-16	Ap 2016-17	pendix B TOTAL Days 2014- 2017 Est
Head of High	ways and Transport									
	Structural Maintenance / Engineering	a) Non compliance with legislation, b) Ineffective maintenance programme	3	Medium	OR	2012-13				0
	Major Road Repairs (Projects)	a) Projects/schemes targets not met, b) Non compliance with internal policies, plans		Medium	OR	Not audited		20		20
	Traffic Management	a) Projects/schemes targets not met, b) Non compliance with	3	Medium	OR	2013-14				0
	Highway Term Contract (excluding major road projects)	internal policies, plans a) Non compliance with H&S legislation, b) Ineffective contract monitoring, c) Non compliance with policies	2	High	OR	2011-12			20	20
	Home to School Transport / CRB checks	a) Employment of inappropriate individuals, b) Misallocation of free transport, c) contracts for transport	3	High	OR	2007-08	20			20
	Electrical (including Street Lighting)		2	Low	OR	Not audited			15	15
	Street Naming/numbering	a) Income not maximised, b) Misappropriation of funds	2	Low	OR	2004-05				0
	Concessionary Fares / Bus Passes	a) Fraud/theft, b) Non compliance with regulations	2	Medium	OR	2010-11	15			15
	Parking	a) Non compliance with legislation, b) Loss of income c) Fraud/theft	3	High	OR	2013-14				0
	Fleet Management	a) Use of vehicles b) contracts for non fleet transport	3	High	OR	2010-11		20		20
	total		ŭ				35	40	35	110
Head of Plan	ning and Countryside									
	Enforcement	a) Planning Legislation is not adhered to b) Management information is not up-to-date/accurate	2	Low	OR	2010-11				0
	Community Infrastructure Levy (CIL)	a) Planning Legislation/local schemes are not adhered to b) Policy targets are not met c) Corruption d) Income is not maximised	2	High	OR	New			20	20
	Building Control	a) Building Control Regulations are not adhered to b) Income is not maximised	2	high	OR	2009-10	20			20
	Grounds Maintenance Con.	a) Contract specification is not met b) Inappropriate/inaccurate payments could be made	2	Medium	OR	2010-11			15	15
	Management of Parks and Commons Partnership Arrangement	·a) Non compliance with terms of the joint arrangement/ineffective monitoring of service provision	3	Medium	ADV	New		15		15
	total		Page 19				20	15	35	70

Internal Audit Work Programme - 2014-17					Appendix B	
Key risks to be covered	Complexity (Using Risk Assessment a scale of 1-4, 1 Category being least complex)	Audit Date last Type audited	2014-15	2015-16	2016-17	TOTAL Days 2014- 2017 Est
Other Chargeable work (non service specific)						
Preparation of the audit plan/school visit programme			10	10	10	30
Monitoring the audit plan/school visit programme			15	15	15	45
Liaison with Portfolio Members			3	3	3	9
Governance and Audit Committee updates			3	3	3	9
Audit Follow-ups			100	100	100	300
Audit Advice			20	20	20	60
School advice			10	10	10	30
External Professional Liaison			5	5	5	15 0
Total			166	166	166	498 0
Contingencies			120	120	120	360
Total			120	120	120	360
Planned Audit Days total			1,043	1,028	985	3,059